

Resilience and continuity for Leeds City Council

Salute supports Leeds City Council by providing comprehensive critical facilities management across its data centre estate, ensuring secure, reliable, and continuously monitored operations.



Project data

-  **Deployment location:** Leeds, UK
-  **Deployment type:** Critical facilities management
-  **Scope:** Remote monitoring, maintenance, training, and security management

Our customer's business priority

- Maintain uninterrupted operations for digital services and applications
- Ensure consistent monitoring, maintenance, and security across multiple sites
- Enable staff competence through training and process standardisation

Problems our customer faced

- Diverse data centre estate requiring centralised oversight
- Critical applications and services demanding high availability
- Need for structured maintenance, security, and response processes

Solutions provided by Salute

- Delivered 24/7/365 remote monitoring with 4-hour onsite response
- Developed and managed preplanned maintenance programmes for all critical equipment
- Trained staff on operations and management of data centre equipment
- Designed, implemented, and managed access control and security systems

Business Impact

- **High resilience and operational reliability**
ensuring uninterrupted services across Leeds City Council's digital estate
- **Enhanced capability and staff competence**
providing structured maintenance, security, and response processes across multiple sites