

Consolidation and Upgrade for Willis Towers Watson

Salute supported Willis Towers Watson following its merger with Willis Group, delivering a global IT transformation to consolidate and migrate data to common platforms while enhancing capacity, resilience, and operational visibility.



Project data

-  **Deployment location:** Whiteley, near Fareham, United Kingdom
-  **Deployment Type:** Integrated facilities and data centre management
-  **Key Capabilities:** Facilities management, critical infrastructure maintenance, integrated service management, 24x7 support

Our customer's business priority

- Increase data centre capacity and resilience to support a global workforce.
- Standardise IT infrastructure and improve operational visibility across multiple sites.

Problems our customer faced

- Legacy infrastructure unable to meet increased demand and resiliency requirements.
- Lack of standardisation across multiple UK and European offices.

Solutions provided by Salute

- Developed strategic framework for upgrading two UK data centres (Ipswich and Reigate).
- Delivered additional 1.2 MW power and upgraded critical power infrastructure.
- Deployed efficient cooling solutions supporting flexible rack density.
- Installed comprehensive monitoring and management system for full operational visibility.

Business Impact

- **Enhanced data centre capacity and resilience**
supporting global operations across 38 major offices and satellite sites
- **Improved operational visibility and standardisation**
enabling consistent management, high security, and scalable IT infrastructure